



Approved by: A_II India Council of Technical Education (AICTE) and Pharmacy Council of India, New Delhi;
Recognized by: Director of Technical Education, Mumbai and Govt. of Maharashtra,
Permanently Affiliated to: Savitribai Phule Pune University, Pune (CPHN017660)
NBA Accredited (B.Pharmacy), AISHE Code - C - 41939

Criterion 5- Student Support and Progression

Key Indicator-5.1 Student Support

- 5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases
- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organization wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

Response: A. All of the Above

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Sr. No.	Content	Documents
5.1.4.1	Details of statutory/regulatory Committees (Notified in	View Documents
	institutional website)	
5.1.4.2	Implementation of guidelines of statutory/regulatory	View Documents
	bodies	
5.1.4.3	Organization wide awareness and undertaking on	<u>View Documents</u>
	policies with zero tolerance	
5.1.4.4	Mechanisms for submission of online / offline students'	View Documents
	grievances	
5.1.4.5	Timely redressal of the grievances through appropriated	<u>View Documents</u>
	committees- (Annual report of the committee monitoring	
	the activities and number of grievances)	
5.1.4.6	Grievance Policy	<u>View Documents</u>
5.1.4.7	UGC Guidelines	<u>View Documents</u>